



DON WILLIS  
DIRECTOR

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SHYCOLE SIMPSON-CARTER  
CHAIRMAN

***Goldsboro-Wayne Transportation Authority  
Governing Board Meeting Minutes  
May 26, 2022***

The Board of Directors of Goldsboro-Wayne Transportation Authority met in regular session at 10:00 a.m. on Thursday, May 26, 2022, at the City of Goldsboro Anteroom, 214 N. Center Street, Goldsboro, North Carolina.

**Members in attendance:** Shycole Simpson-Carter, Chair (via phone), Berry Gray, Secretary/Treasurer, Hiawatha Jones (via phone), Barbara Aycock (via phone), and Steve Wiggins.

**Members absent:** Brent Heath, Vice Chair and Gene Aycock.

**Others in attendance:** Borden Parker, Don Willis, and LaShonda Oliver.

**Schedule FTA Grant Public Hearing**

Upon motion of Steve Wiggins and seconded by Shycole Simpson-Carter, the Board of Directors of Goldsboro-Wayne Transportation Authority unanimously approved to schedule a FTA grant public hearing on June 23, 2022 at 10:00 a.m.

**Schedule FY2022-2023 Budget Public Hearing**

Upon motion of Steve Wiggins and seconded by Shycole Simpson-Carter, the Board of Directors of Goldsboro-Wayne Transportation Authority unanimously approved to schedule the FY2022-2023 GWTA budget public hearing on June 23, 2022 at 10:00 a.m.

**Approval of Minutes**

Upon motion of Shycole Simpson-Carter and seconded by Barbara Aycock, the Board of Directors of Goldsboro-Wayne Transportation Authority unanimously approved the minutes of the regular meeting of April 28, 2022.

**Director's Report**

***Financial***

The rural program is showing a gain of \$6,473.73 in May and a loss of \$98,264.31 year to date. The urban program is showing a gain of \$333.39 in May and a loss of \$103.24 year to date. The urban funds will remain about balanced throughout most of the year due to the grant reimbursement process.

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GWTA has been verbally informed that we will receive \$300,000 in matching support from the City of Goldsboro. Wayne County has asked all departments to go back and find savings where possible; therefore, the final budget commitment from them is still pending. The revenues are greatly depended on ridership for the rural program. Ridership is recovering and the recent rate increase approved by the Board has helped. However, it remains unclear how inflation and rising fuel costs could impact costs in the coming fiscal year. Maintenance costs are also trending up.

***Marketing and Public Relations***

GWTA conducted our annual ride count with QCA in the week of May 2<sup>nd</sup>. The results are being compiled and will be shared at the June meeting. The contract extension for QCA was approved by City Council during their May meeting. There is a potential for one further one-year option if agreeable after next fiscal year.

***Outreach and Activities***

Willis attended Goldsboro City Council meeting on May 2<sup>nd</sup>. Willis and staff assisted with the Mayor's disability walk on May 4<sup>th</sup>. Willis participated in virtual meeting with NCDOT staff on May 11<sup>th</sup> regarding rural programs and on May 17<sup>th</sup> regarding urban services. Willis participated in MPO/TCC meeting on May 12<sup>th</sup>. Willis held virtual meeting with ModivCare (broker) staff on May 13<sup>th</sup> and 20<sup>th</sup> to continue contract negotiations. Willis participated in Mayor's council for persons with disabilities meeting on May 19<sup>th</sup>.

***Training***

Operators received refresher training on Customer Service in May.

**Draft Updated Attendance Policy**

Willis shared a draft of the revised attendance policy with the Board. Because of Covid, the attendance policy has not been enforced. The attendance policy has been reviewed with management staff. There are a few changes to the policy. Willis asked the Board to review and give their feedback on the draft revised attendance policy.

**Medicaid Broker Updates**

Willis informed the board that he is in renegotiation of contracts with Modivcare and MTM. Willis stated that he is asking both companies to increase the rate that they will pay GWTA for services.

Meeting adjourned at 10:33 a.m.

Submitted by: LaShonda Oliver