



DON WILLIS
DIRECTOR

P.O. BOX 227, GOLDSBORO, NC 27533-0227

SHYCOLE SIMPSON-CARTER
CHAIRMAN

***Goldsboro-Wayne Transportation Authority
Transportation Advisory Board Meeting Minutes
March 11, 2021***

The Transportation Advisory Board of Goldsboro-Wayne Transportation Authority met at 10:30 a.m. on Thursday, March 11, 2021, at the City of Goldsboro Anteroom, 214 N. Center Street, Goldsboro, North Carolina.

Members in attendance: Paula Edwards, Chair and Keith Spivey, Vice-Chair

Members in attendance - Teleconference: Amy Hartley, Secretary, Brooke Mickelson, Steve Wiggins, Joanna Morrisette, Cynthia Juliano, and Valerie Wallace

Members absent: Bob Dively, Barbara Aycock, Edward Cromartie, Chip Crumpler, Micajah Anderson, Shycole Simpson-Carter, Amy Smith, Tiffany Creech, Diana Campbell, and Aaron Stryker

Others in attendance: Don Willis and LaShonda Oliver

Approval of Minutes

Upon motion of Steve Wiggins and seconded by Keith Spivey, the Transportation Advisory Board of Goldsboro-Wayne Transportation Authority unanimously approved the minutes of December 10, 2020.

Director's Report

Financial

The rural program is showing a loss of \$27,135.00 in January and a loss of \$76,136.80 fiscal year to date. Three pay periods are reflected in this report. Due to the pandemic, trip volume remains down significantly compared to prior year and budgeted revenues have not been realized. There are CARES act funds allocated to the GWTA which will be sufficient to cover the operating deficit created as a result of the pandemic. The urban program is showing a gain of \$4,841.04 in January and a gain of \$500.00 fiscal year to date. The urban funds will remain about balanced throughout most of the year due to the grant reimbursement process.

Outreach and Activities

GWTA held a team appreciation day on January 5, 2021 providing take-out meals. Willis participated in County Managers monthly department head teleconference meeting on January 7th.

TAB Meeting Minutes

March 11, 2021

Page 2

New Safety and Training Supervisor completed Certified Safety and Security Officer training on January 12th & 13th. Willis participated in FTA teleconference meeting with Goldsboro on January 13th regarding next Phase of the TIGR grant, which will add an awning to the north side of the transfer center. Willis participated in teleconference meeting with NCHHS Division of Health Benefits staff regarding transition of Medicaid Transportation on January 19th. Willis participated by teleconference in the RPO meeting and also the Mayor's Disability Council meeting on January 21st. Willis participated in a statewide Medicaid transportation Roundtable discussion on January 27th. Willis participated in statewide virtual meeting with NCDOT on February 3th. Willis participated in County Managers monthly department head teleconference meeting on February 4th. Willis participated virtually in quarterly NCPTA Board of Directors meeting on February 5th. Willis participated in MPO meeting on February 11th.

Training

Monthly safety training will be provided for all employees each month. January Topic was Blood Borne Pathogens. February topic was Wheel Chair Securement and ADA.

Operators of the Quarter

Rodrigues Butler was chosen as the van operator for the third quarter. Nathan Merritt was chosen as the bus operator of the third quarter. Both are now eligible to be our Operator of the year!

COVID Services and Vaccine update

On Friday, January 22, 2021, NCDOT provided an estimated allocation for GWTA of \$28,000 to assist with providing trips to people to receive the vaccine. GWTA staff are considering necessary protocols to effectively meet these trip demands while maintaining current services. GWTA coordinated with the Health Director and with the Goldsboro Housing Authority to provide 50 people with trips to the Bussman Building to be vaccinated on Monday, February 8, 2021. These trips were funded by emergency funds that the NCDOT and NCHHS allocated specifically for this purpose. Additional trips were provided on Friday, March 5, 2021, for individuals who are on dialysis and requesting the vaccine. GWTA continues to coordinate with the community to plan and provide additional trips for vaccinations in the coming weeks. In addition, the opportunity to be vaccinated has been offered to GWTA staff as essential workers. So far eleven have received the vaccine and another seven will receive it soon.

Medicaid Transportation Broker Status

GWTA continues negotiations directly with OneCall and Logisticare (private brokers) to be the provider of Medicaid transportation services in Wayne County once managed care becomes effective on July 1, 2021. The first year of the manage care program will consist of approximately 15% of passengers on Medicaid. The members discussed the private brokers having the same guidelines and expectations in transporting Seniors and disabled Medicaid passengers. Don Willis stated that the broker will have to confirm that the agencies they use to provide the transportation services meet all the guidelines and requirements of NCDOT, DHHS, and FTA. There were concerns and discussion that the brokers will be more concern with making a profit rather than providing quality and safety services.

Marketing and Public Relations Update

GWTA has worked with the health department and community organizations to help get the word out about how people can access the vaccine by using the existing city bus services. There have been two stories in the News Argus, and GWTA will be making additional efforts to inform the public of their options to access the vaccine. GWTA is considering whether and how the spring customer surveys may be accomplished this year. Willis asked the TAB if they have any questions that should be on the survey in order to provide better service.

Willis stated that the GWTA Board of Directors has extended the Veterans Half Fare program for an additional year. In addition, the Little Library that is located in the transfer center is very successful.

Election of Officers forFY22

The TAB bylaws require officers be elected at the annual March TAB meeting for the coming fiscal year.

The Transportation Advisory Board of Goldsboro-Wayne Transportation Authority unanimously approved to appoint Paula Edwards as Chairman.

The Transportation Advisory Board of Goldsboro-Wayne Transportation Authority unanimously approved to appoint Keith Spivey as Vice-Chairman.

The Transportation Advisory Board of Goldsboro-Wayne Transportation Authority unanimously approved to appoint Amy Hartley as Secretary.

Meeting adjourned at 11:14 a.m.

Submitted by: LaShonda Oliver