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SHYCOLE SIMPSON-CARTER
CHAIRMAN

***Goldsboro-Wayne Transportation Authority
Transportation Advisory Board Meeting Minutes
June 16, 2022***

The Transportation Advisory Board of Goldsboro-Wayne Transportation Authority met at 10:30 a.m. on Thursday, June 16, 2022, at the City of Goldsboro Anteroom, 214 N. Center Street, Goldsboro, North Carolina.

Members in attendance: Paula Edwards, Chair, Keith Spivey, Vice-Chair, and Amy Smith.

Members in attendance - Teleconference: Amy Hartley, Secretary, and Steve Wiggins.

Members absent: Bob Dively, Edward Cromartie, Shycole Simpson-Carter, Tiffany Creech, Barbara Cooley, Barbara Aycock, Chip Crumpler, Micajah Anderson, Diana Campbell, Valerie Wallace, Joanna Morrisette, Brooke Mickelson, and Aaron Stryker.

Others in attendance: Don Willis.

Director's Report

Financial

Profit and loss statements for both the rural and urban program for April are attached. The rural program is showing a gain of \$6,473.73 and a loss of \$98,264.31 year to date. The urban program is showing a gain of \$333.39, and a loss of \$103.24 year to date. The urban funds will remain about balanced throughout most of the year due to the grant reimbursement process.

Budget and grant preparation for FY23 continue. GWTA has been verbally informed we will receive \$300,000 in matching support from the City of Goldsboro. Wayne County had asked all departments to go back and find savings where possible. GWTA was just informed the county approved our ongoing match of \$27,564 for administration, and also \$12,277 in match for capital. Revenues greatly depend on ridership for the rural program. Ridership is recovering slowly and the recent rate increase approved by the Board will help GWTA to close the deficit in our budget. It remains unclear how inflation and rising fuel costs could impact costs in the coming fiscal year. Maintenance costs are also trending up.

SMAP and ROAP grants and allocations have not yet been released for fy23 and GWTA does not yet know what potential funds will be available for Elderly and Disabled trips. We expect similar funding levels as this fiscal year.

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Marketing and Public Relations

GWTA conducted the annual urban ride count with QCA this year on the week of May 2nd. Results are being compiled. The contract extension for QCA was approved by City Council during their May. There is a potential for one further one-year option if agreeable after next fiscal year.

Outreach and Activities

Willis participated in a virtual statewide roundtable discussion with state HHS, Private Health Plans and Brokers on March 9th regarding the status of the ongoing transition of Medicaid Transportation in North Carolina. Willis participated in monthly virtual meeting with NCDOT/IMD on March 16th. Willis met virtually with state HHS Division of Health Benefits representatives on March 15th to discuss concerns with creating a smooth transition from Broker OneCall to new broker MTM. Willis participated in County Manager's training event on March 23rd. GWTA participated in WCC Job Fair event on March 23rd. Willis participated in MPO meeting on March 17th. Willis met with vendor from Parker Gas to discuss propane fueling options for vehicles as an alternative to gas. Willis attended Wayne Chamber HealthCare Breakfast on March 29th. Willis participated in an FTA "listening session" regarding the impacts of Medicaid transportation transformation on public and community transit providers on March 31st.

Willis participated in Wayne County Management training on April 4th. Willis attended MTM (broker) town hall meeting on April 7th. GWTA staff attended the annual (in person) NCPTA conference on April 11th-13th. Willis participated in another federal NEMT listening session on April 13th. Willis held virtual meeting with ModivCare (broker) staff on April 20th to discuss concerns and re-open contract negotiations. Willis participated in leadership training beginning on April 25th, offered by Wayne County through the Professional Development Academy of the National Association of Counties. GWTA received an annual safety award from the North Carolina Department of Labor on April 26th. Willis participated in an introductory call with Ohio DOT (facilitated by consulting firm RLS and associations) to discuss North Carolina's experiences and best practices in dealing with the NEMT issue on April 26th.

Willis attended Goldsboro City Council meeting on May 2nd. Willis and staff assisted with the Mayor's disability walk on May 4th. Willis participated in virtual meeting with NCDOT staff on May 11th regarding rural programs and on May 17th regarding urban services. Willis participated in MPO/TCC meeting on May 12th. Willis held virtual meeting with ModivCare (broker) staff on May 13th and 20th to continue contract negotiations. Willis participated in Mayor's council for persons with disabilities meeting on May 19th.

Training

Operators received refresher training on Defensive Driving techniques in March. Operators received refresher training on Emergency Procedures and Fire Extinguisher techniques in April. Operators received refresher training on Customer Service in May.

Meeting adjourned at 10:58 a.m.

Submitted by: LaShonda Oliver